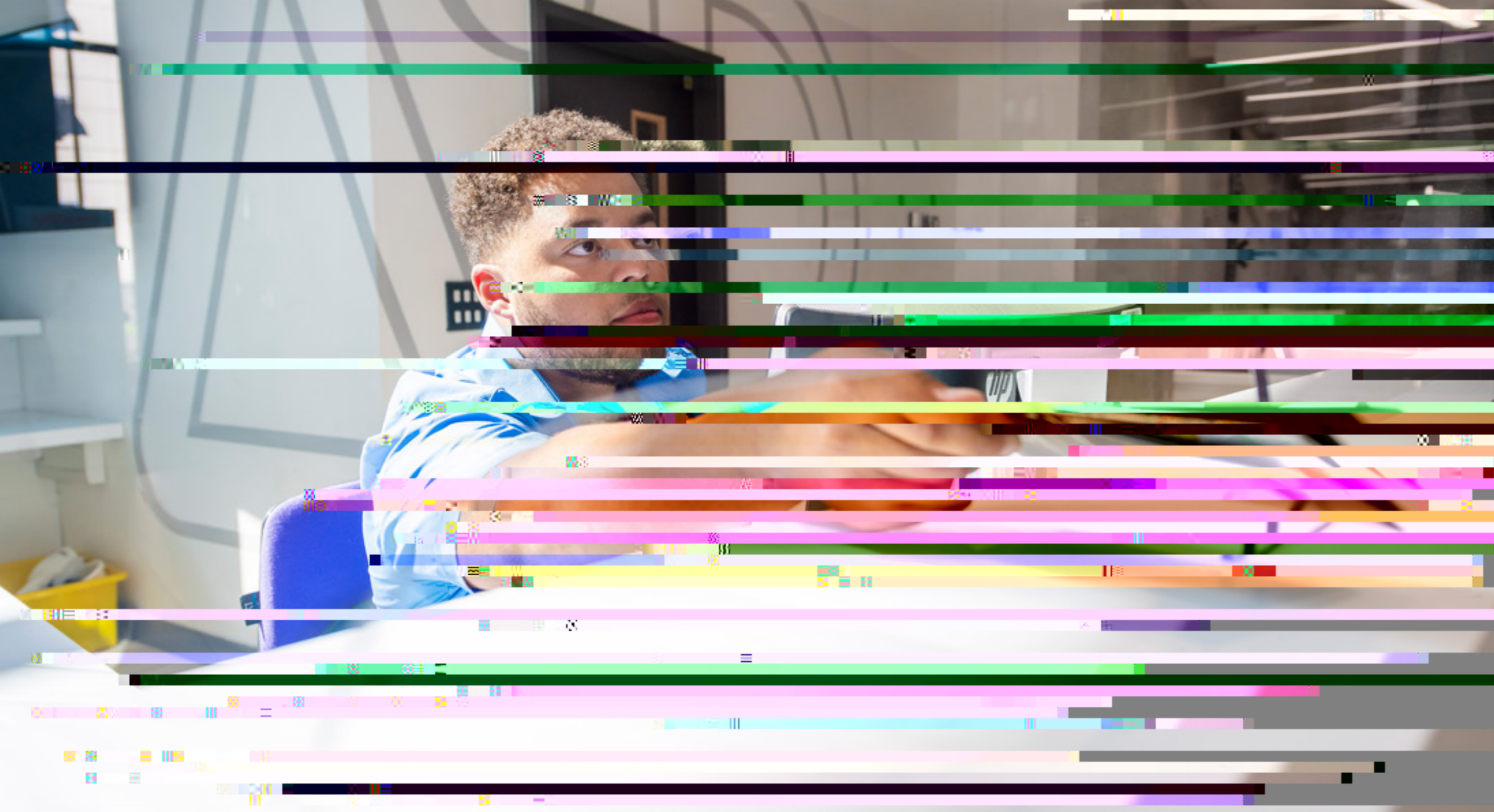




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FROM



**DE MONTFORT
UNIVERSITY**
LEICESTER



When a card is lost, it should be replaced immediately to prevent any fraud. If you have a card, you should report it as lost immediately. The easiest way to do this is via MyDMU, but you can also call the helpdesk.

The card is available through **MyDMU**, in the **MyDocuments** file. You can access the card 24 hours a day, 7 days a week. If you need to call, please contact the helpdesk.

- The card is available at:
- Back Lane
 - Central Library
 - Post Office (Leicester)
 - Post Office (Leicester) (if applicable)

If you are unable to access the card, please contact the helpdesk via email at immigrationcompliance@dmu.ac.uk.

If you are unable to access the card, please call **0116 257 7595** or email studentgateway@dmu.ac.uk for advice.

If you have a card which is close to expiry, please contact the helpdesk via email at studentgateway@dmu.ac.uk. We will check the card for you.

We will replace your card. You will need to pay for the replacement card. The card will be replaced within 5 working days.

If you need to replace your card, you will need to pay for the replacement card. The card will be replaced within 5 working days. Please contact the helpdesk for more information.

MyDMU. If you have a card, you will need to pay for the replacement card. The card will be replaced within 5 working days.

If you are unable to access the DMU, please contact the helpdesk via email at immigrationcompliance@dmu.ac.uk. We will check the card for you.

Lost cards: If you have a card, you will need to pay for the replacement card. The card will be replaced within 5 working days. Please contact the helpdesk for more information.

Expired cards: If you have a card which is close to expiry, please contact the helpdesk via email at smartcards@dmu.ac.uk. We will check the card for you.

Broken cards: If you have a card which is broken, please contact the helpdesk via email at smartcards@dmu.ac.uk. We will check the card for you.

If you are a fee payer, please contact the Finance Department, via email on income@dmu.ac.uk or call 0116 207 8810.

Staff will be able to help you with advice about your budgeting, and help you to get the most out of your allowance.

If you are a student, you can get advice about your budgeting, and help you to get the most out of your allowance. For more information, please contact the Student Loans Company, or call 0116 257 7595. We can also help you with your budgeting, and help you to get the most out of your allowance. Our advice is available via [MyGateway](#) or call 0116 257 7595.

The advice is free of charge.

Quick Queries

The 15-16 fee payers have a chance to contact the Finance Department via email on income@dmu.ac.uk or call 0116 257 7595. If you are a fee payer, you will be able to get the most out of your allowance via [MyGateway](#) or call 0116 257 7595.

Money Doctor

The Money Doctor is a free service, providing advice about your budgeting, and help you to get the most out of your allowance. For more information, please contact the NHS, or call 0116 257 7595.

Welfare officer appointment

Our welfare officer can help you with your financial issues, and help you to get the most out of your allowance. The welfare officer can be booked via email on leebka@dmu.ac.uk or call 0116 257 7595.

Student finance advice

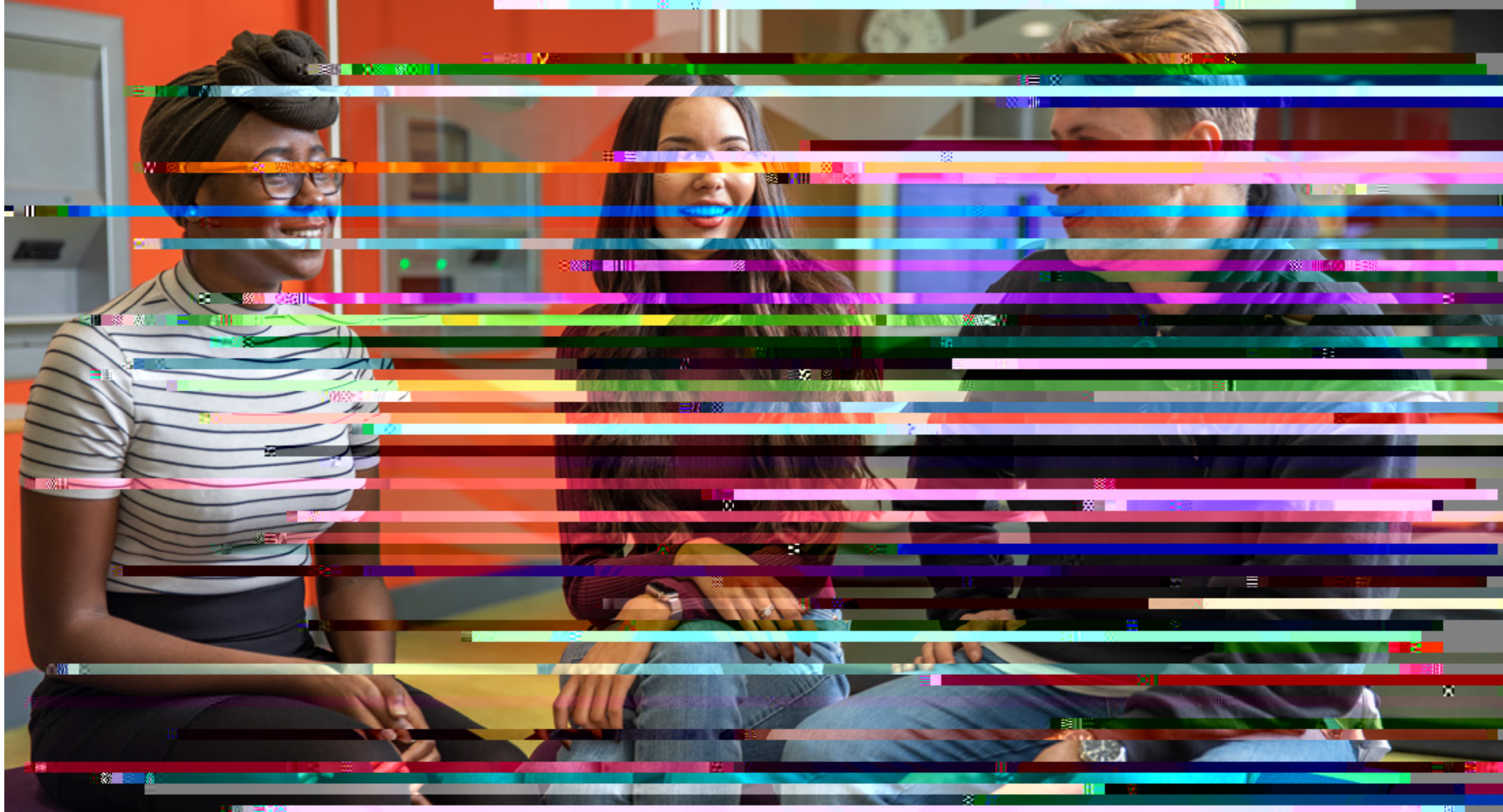
We can help you with your student finance, and help you to get the most out of your allowance. For more information, please contact the Student Finance team, or call 0116 257 7595. We can also help you with your budgeting, and help you to get the most out of your allowance.

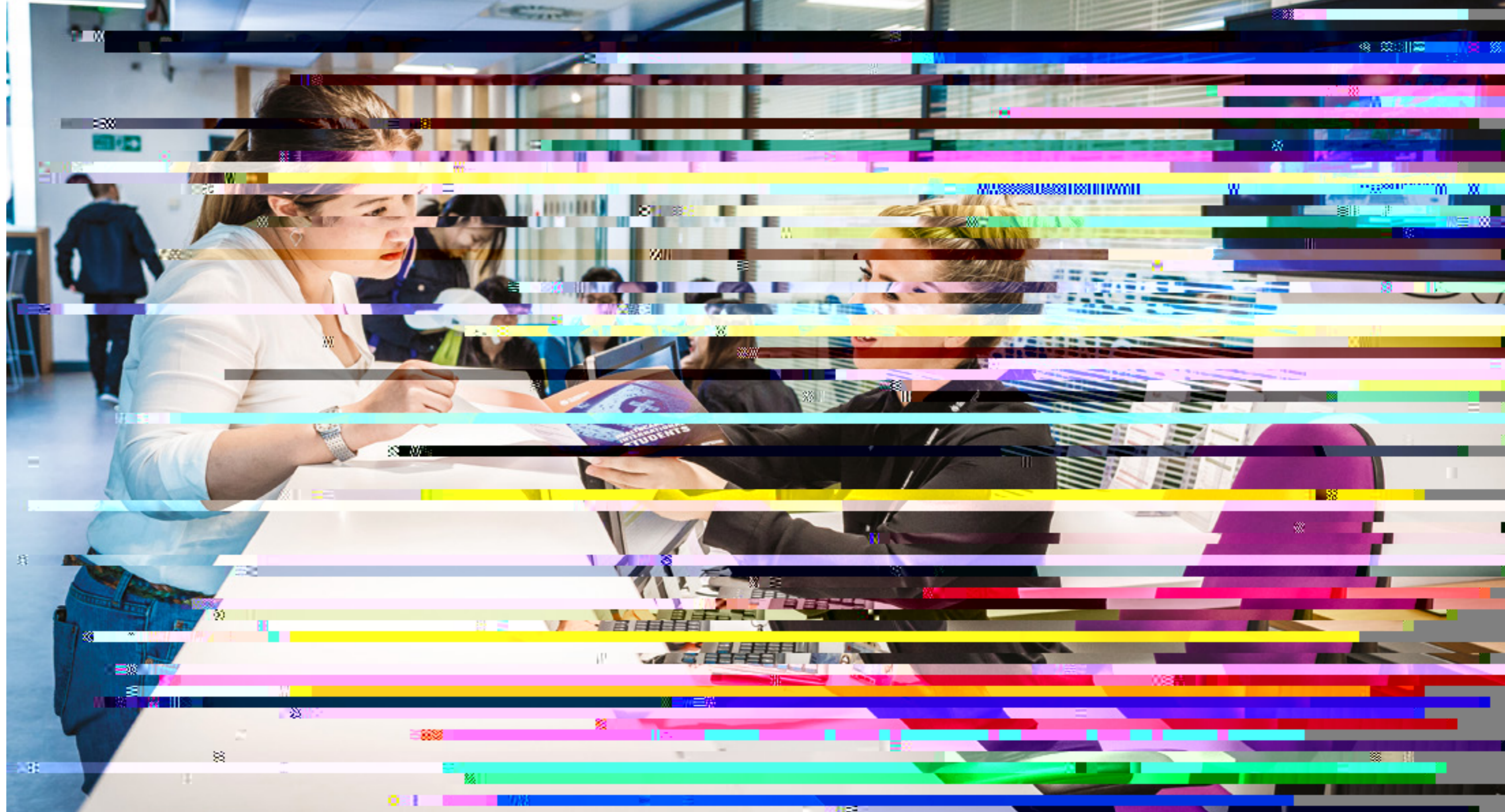
Transitions/higher education officers

If you are a student, you can get advice about your budgeting, and help you to get the most out of your allowance. For more information, please contact the Transitions team, or call 0116 257 7595. We can also help you with your budgeting, and help you to get the most out of your allowance. Our advice is available via [MyGateway](#) or call 0116 257 7595.

If you are a student, you can get advice about your budgeting, and help you to get the most out of your allowance. For more information, please contact the DMUS Finance team, or call 0116 257 7595. We can also help you with your budgeting, and help you to get the most out of your allowance.

If you are a student, you can get advice about your budgeting, and help you to get the most out of your allowance. For more information, please contact the DMUS Finance team, or call 0116 257 7595. We can also help you with your budgeting, and help you to get the most out of your allowance.







U i e i life ca be b a d d i g a b a l a c e c a be
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Y c a g e i c h / i h W e l l b e i g a d M e a l
H e a l t h S e i c e e a b b k i g a a i e
h g h **MyGateway** b e a i l i g h e e a
wellbeing@dmu.ac.uk

F f h e i f a i a b a l l h e d i f f e e
a i e a d . h a / e f f e , **please refer**
to the HealthyDMU Hub.

The Ma d a l a P j e c t c a i g . D M U . d e .



MADE
FROM
MORE

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LE1 9BH, UK

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E: studentgateway@dmu.ac.uk
W: dmu.ac.uk

